

FormFox Release 2025.6:

API

STRY0118316 - FFOrderSvc V2/ FF Api: Modify CreateOrder/UpdateOrder response payload

The CreateOrder and UpdateOrder API responses have been enhanced to include detailed information about individual panels and services. This gives clients better visibility into what was ordered and supports confirmation and reconciliation workflows.

• What is changing: CreateOrder and UpdateOrder responses now return panel and service-level detail in the payload.

STRY0122067 - ResultOrderResults XML enhancement for Clinical collections

The ResultOrderResults XML after a clinical collection has been expanded. It now includes ServiceName, PanelName, PanelCode, and ResultStatus, making it easier to interpret and display results.

• What is changing: ResultOrderResults XML for clinical collections now includes additional data elements: ServiceName, PanelName, PanelCode, and ResultStatus.

STRY0119050 -FFOrderSvc V2 - Update StatusOrder to use Service tags

The StatusOrder response in FFOrderSvc (API Version 2) has been updated to include Service tags. This allows clients to track the status of individual services within an order.

• What is changing: StatusOrder responses now include Service tags to support detailed tracking of ordered services.

STRY0121144 - FFOrderSvc Failures Not Communicated with Client

Failures that occurred during CreateOrder requests via the FormFox API were not always communicated back to clients, making troubleshooting difficult. We've improved error handling so clients receive clear feedback when a failure occurs.

• What is changing: CreateOrder API failures are now clearly communicated to clients to enable faster resolution.

OCCUPATIONAL HEALTH

STRY0121229 – Update Status Section of OHS Event Captures -PART 2

As part of scaling support for new Marketplace clients, the status section of the OHS event capture has been enhanced. This update includes additional status values and improves visibility into event tracking and processing. Visibility is set by a configuration on the sending facility.

• What is changing: When configured for the sending facility, new status options have been added to the OHS event capture to improve tracking and support increased Marketplace volume.

STRY0118040 – OHS Event Capture Remove Cancel Button

To reduce accidental cancellations and improve data integrity, the Cancel button will no longer be visible once an OHS event has been started.

• What is changing: The Cancel button is now hidden in the OHS Event Capture UI after an event has been initiated.

ENHANCEMENTS

STRY0121833 - Enforce printing of Lab Copy 1 CCF for all DOT and NonDOT paper CCF specimens

To reduce fatal flaws caused by missing chain of custody forms, collectors are now required to complete the print workflow for Lab Copy 1 of the CCF before finishing the collection process. An acknowledgment checkbox has also been added to confirm the collector understands Lab Copy 1 must accompany the specimen to the lab.

• What is changing: Collectors must now follow the CCF print workflow and confirm that Lab Copy 1 will be sent with the specimen before completing the collection.

STRY0117296 - Add collection site information to NDOT Physical Report (FFPPE)

The NDOT Physical Exam report (FFPPE) generated in FormFox now includes the collection site details. This update improves documentation and helps clinics and clients better track where physicals were performed.

• What is changing: Collection site information is now included on the NDOT Physical Exam (FFPPE) report.

STRY0118380 - Enable eHRS (HRS) Forms for Quest Lab Account (Concentra)

Support for electronic Health Record Summary (HRS) forms has been expanded to include Quest lab accounts. Clinics using Quest can now generate, populate, and submit the AHCA HRS form electronically, just like CRL Florida accounts.

• What is changing: Quest lab accounts can now generate and submit the AHCA HRS form electronically.

STRY0117816 - Quest MFR on Lab Copy Reprints

During audits, it was found that the Medical Facility Requisition (MFR) was not always included with reprinted Lab Copy 1 forms for Quest collections To ensure compliance, the MFR will now be printed and included automatically with any Lab Copy reprint for Quest collections

 What is changing: Quest MFR is now printed and included with Lab Copy 1 reprints to ensure audit readiness.

STRY0121740 - Donor ID Field Allows Changes on Preordered Drug Tests

To maintain data integrity, the Donor ID field is now locked for collectors once a drug test has been preordered. This prevents changes to critical identifying information during the collection process for API and Workforce client orders. FMCSA-regulated orders may still allow edits if the primary ID is not a driver's license number.

• What is changing: The Donor ID field is now read-only for collectors on preordered drug test orders, except for certain FMCSA cases where the driver's license is not the primary ID.

STRY0118730 - Add Billing Button to iPad

The billing button is now available on the iPad version of FormFox, matching the functionality provided on the desktop. This enhancement supports more efficient billing workflows for users on mobile devices.

• What is changing: The billing button has been added to the iPad interface.

BUG FIXES

STRY0122085 - Modify FMCSA Payload - - FMCSALoaderService

The FMCSA payload has been updated to ensure that the correct determination date is sent when a physical is updated from "Determination Pending" to a final status. Previously, the exam date was incorrectly used as the determination date. This fix ensures accurate reporting in compliance with FMCSA requirements.

• What is changing: The FMCSA payload now correctly sends the determination date (not the exam date) when updating a physical from "Determination Pending" to a final status.

STRY0110225 - When generating Authorization Form, take latest Test_Detail Record

An issue was identified where the Authorization Form was generated using outdated clinic information when changes were made to the order after it was placed. The system now correctly references the most recent Test_Detail record to ensure that the Authorization Form reflects the updated clinic selection.

 What is changing: Authorization Forms now use the latest Test_Detail record, ensuring accurate clinic information when orders are updated.

STRY0114402 - Remove Ability to Order Old Labcorp Labels

Although the old-style LabCorp labels remain valid for use in the field for NDOT collections, users will no longer be able to order them through the system. This change ensures consistency across sites and helps reduce confusion during the ordering process.

• What is changing: The option to order old LabCorp labels has been removed from the system, though existing labels can still be used.

STRY0117795 - Clinic Additional Information not Populating on Authorization Forms

The Clinic Additional Information section was not appearing correctly on Authorization Forms. The logic has been updated to ensure this section populates as intended.

• What is changing: Authorization Forms now properly display the Clinic Additional Information section based on service-specific appointment settings.

INC0186391 - Missing DER on CCF

n certain scenarios, the Designated Employer Representative (DER) information was not appearing on the Chain of Custody Form (CCF). The logic has been updated so that if DER information is included in the client's XML submission, it will be used; otherwise, the system will retrieve DER details from LIMS to ensure the field is populated.

• What is changing: DER information on the CCF is now reliably populated using either the client-provided XML or, if absent, pulled from LIMS.