FORMFOX FLEX

STRY0125335 – FormFox Flex Panel Handling for Non-Negative Results
Flex panel logic has been enhanced to ensure that the original panel code remains visible in the SpecimenLookup and UpdateOrderResult payloads, even if only some drugs are non-negative. Previously the panel code sent was for the specific drug(s) tested by the lab, not the original panel code. New LabOnly and ParentUnitCode fields were added to improve tracking and payload accuracy.
- **What is changing:** Original Flex panel code is now retained and visible in lookup and result payloads when only some drugs are non-negative.
- **Who this applies to:** FormFox Flex customers receiving results via API.

ENHANCEMENTS

STRY0125468 – Rename and Redirect Training Center Button
The 'Training Center' button in FormFox has been renamed to 'Training Academy' and links to the new Training Academy site.
- **Who this applies to:** All FormFox users.

STRY0125035 – Hide Expiration Date Consistency
The HideExpiration flag in the CreateOrder XML now consistently removes the expiration date from both the top of the authorization form and the instructions section, across all form types. Previously it only removed it from the instruction section of the marketplace authorization form.
- **What is changing:** The HideExpiration flag now removes the expiration date from all locations on the authorization form.
- **Who this applies to:** Users placing orders via API that choose to hide the expiration date on the authorization form.

Fixes

STRY0125805 – Report Exams to NRCME Auto-Enable Removed
Previously, when a site admin updated the Site Details page with DOT Physicals selected, the master account setting "Report exams to NRCME" was automatically enabled. This behavior has been removed to ensure the setting is only changed intentionally.
- **What is changing:** Submitting a Site Details page no longer auto-enables the "Report exams to NRCME" setting on the master account.
- **Who this applies to:** Clinic sites with DOT physicals selected.

INC0178998 – Employer and MRO Info Missing on Authorization Forms
- An issue was reported where Employer and MRO details intermittently failed to appear on authorization forms created through FormFox Order. These values now populate correctly.
- **What is changing:** Employer and MRO information now correctly display on all FormFox Order authorization forms.
- **Who this applies to:** Users generating orders through FormFox Order.

INC0186396 – Active Services being Removed from the Clinic Services Available List
When users utilized the Notify FormFox feature from the Site Details screen, active services were inadvertently being unchecked. This issue has been resolved.
- **What is changing:** Using the Notify FormFox feature will no longer affect available services at the site.
- **Who this applies to:** Clinic users managing site details.

INC0202150 – Quest HRS Chains of Custody Missing Donor Information

Copies 2–5 of the Quest HRS Chain of Custody Form (CCF) were missing donor information including name, phone number, and date of birth. A correction has been implemented to ensure these values display properly.

- **What is changing:** Donor name, phone numbers, and date of birth are now displayed on copies 2–5 of the Quest HRS CCF.
- **Who this applies to:** Collections performed as a Florida HRS collection on a Quest account.