

FORMFOX FLEX

STRY0123487 – Implement Retry logic when Endpoint is not responding on FF FLEX ML

To improve user experience during machine learning (ML) image evaluations in FormFox Flex, retry logic has been added. If the ML endpoint does not respond, the system will automatically attempt to reconnect twice before notifying the user that the service is unavailable. This change reduces unnecessary disruptions and prevents premature prompts to retake the cup image.

- **What is changing:** If the machine learning endpoint is unresponsive, the system will retry twice before alerting the user that the service is unavailable.
- **Who this applies to:** FormFox Flex users

ENHANCEMENTS

STRY0124590 – Align TB Testing workflow result options and API payloads with the TB Testing event capture configuration.

To ensure consistent and accurate result reporting, the TB Testing Workflow has been updated to align with the result structure used in the TB Testing Event Capture. This alignment includes changes to how final results are entered in the user interface and how results are sent via the API. The API changes are controlled by the UseNewStatuses flag set at the sending facility level (as defined in STRY0121229), while the UI and printed report changes apply to all users.

- **What is changing:** The TB Testing Workflow UI now captures final results in a revised format, and the API payload feeds the final result when UseNewStatuses is enabled.
- **Who this applies to:** All FormFox users for UI changes; only clients with UseNewStatuses enabled for API changes.

STRY0124586 – Align Audiogram workflow result options and API payloads with the Audiogram event capture configuration.

To ensure consistent and accurate result reporting, the Audiogram Workflow has been updated to align with the result structure used in the Audiogram Event Capture. This alignment includes changes to how final results are entered in the user interface and how results are sent via the API. The API changes are controlled by the UseNewStatuses flag set at the sending facility level (as defined in STRY0121229), while the UI and printed report changes apply to all users.

- **What is changing:** The Audiogram Workflow UI now captures final results in a revised format, and the API payload feeds the final result when UseNewStatuses is enabled.
- **Who this applies to:** All FormFox users for UI changes; only clients with UseNewStatuses enabled for API changes.

STRY0121955 – Update Respirator Fit Assessment to Respirator Fit Assessment Qualitative in FormFox - Created from INC0191286

To improve clarity and help users distinguish between different respirator fit services, the service name “Respirator Fit Assessment” has been updated to “Respirator Fit Assessment Qualitative” within the FormFox application. This change provides better alignment with service naming conventions and reduces confusion during ordering and documentation.

- **What is changing:** The service formerly labeled “Respirator Fit Assessment” is now named “Respirator Fit Assessment Qualitative” in FormFox.
- **Who this applies to:** All users

STRY0127888 – Sourcing Company and Contact Information for CCF, Authorization Form, and FormFox Wizard

We've improved how employer and contact information is displayed on key forms in FormFox, including the Chain of Custody Form (CCF), Authorization Form, and throughout the ordering workflow. The system now uses a standardized sourcing method: it will first look for information provided in the order file (client XML). If any required values are missing, the system will then pull the information from the lab setup.

This update ensures greater accuracy and consistency across all areas where employer and DER details are shown, helping reduce confusion and rework.

- **What is changing:** Employer and contact information will now be sourced first from the client XML, and if needed, from lab configuration—ensuring forms and workflows reflect consistent data.
- **Who this applies to:** All users