

FormFox Release 2026.3

CONFIRMATION OF SERVICES AND SUPPLIES

Confirmation of Services and Supplies (COSS) is a new feature being released in FormFox. This feature allows clinics to receive a list of pending services scheduled at their site and confirm to the customer that the appropriate staff and supplies are available to complete those services as ordered. Please refer to the user guide for a full explanation of functionality and features.

- **What is changing:** Authorized users at each clinic site will receive a daily request to confirm pending services and supplies
- **Who this applies to:** All clinics except Concentra sites

The new Confirmation of Services and Supplies feature will be enabled for clinics in phases following its successful deployment to production.

ENHANCEMENTS

STRY0130933 - PingOne - SSO - SSO works on iPad

Users with Single Sign-On (SSO) access to FormFox are currently unable to use their SSO credentials within the iPad application. Instead, users must establish a separate FormFox password to access the application on iPad. Changes have been made so that SSO credentials that work on desktop will also work on iPad.

- **What is changing:** Users with SSO access can now use those credentials on iPads.
- **Who this applies to:** SSO users for FormFox

STRY0129581 - Add DOB to the columns for the Pending List, Open Events and Completed/Search reports

A new Date of Birth (DOB) column has been added to the Pending List, Open Events, and Completed/Search reports within FormFox. The DOB field can also be selected through the customized grid column feature and is available to all user roles.

- **What is changing:** Date of Birth can now be added as a column to the Pending List, Open Events, and Completed/Search reports
- **Who this applies to:** Users with access to Pending List, Open Events, and Completed/Search reports

FIXES

STRY0131125 - DOT CCF Signatures Not Aligning Correctly (Printing Below Line Instead of Above) - created from INC0211840

Signatures on CRL DOT CCF copies 2–5 are not rendering in the correct position. Instead of appearing above the signature line, signatures are printing overlapping or below the line. Updates have been made to ensure donor and collector signatures appear correctly on all copies for all labs.

- **What is changing:** A fix has been implemented to ensure signatures display correctly above the signature line on the CRL DOT CCF.
- **Who this applies to:** All CRL DOT drug tests