

FormFox Release 2026.4

CONFIRMATION OF SERVICES AND SUPPLIES

STRY0132412 - Update API to include COSS Statuses

The EventStatus API has been updated to support Confirmation of Services and Supplies (COSS) event statuses. When enabled for a sending facility, clinic confirmation responses will be returned through the EventStatus V2 API, including the applicable status and any associated notes.

- **What is changing:** A new sending facility setting controls whether COSS event statuses are returned through the EventStatus V2 API. When enabled, clinic confirmation responses are returned using the new event statuses: CONF (Confirmed), SUPP (Overnight Supplies), CALL (Donor Needs to Call to Schedule), and UNPF (Clinic Unable to Perform), along with any associated notes.
- **Who this applies to:** Customers using the EventStatus V2 API that request to enable receiving these statuses

STRY0134342 - COSS - FFMPSearch – Return "Smart Service Hours" in the following tools

FFMPSearch results have been enhanced to return "Smart Service Hours" based on the services being requested. When multiple service categories are included in a search, the system returns the hours during which all requested services are available.

- **What is changing:** When multiple service categories are included in a search, the API returns the Smart Service Hours for the requested services by using the latest opening time and the earliest closing time across the applicable service categories.
- **Who this applies to:** Users searching for clinic locations using FFMPSearch

API RELATED

STRY0130411 - Prevent Marketplace Orders with Known Validation Errors

Marketplace has been updated to validate orders when they are submitted through the API. Orders containing known validation errors will no longer be accepted for processing and will instead return validation feedback to the submitting system.

- **What is changing:** Marketplace orders submitted through the API are now validated at submission time. Orders with known validation errors are rejected and validation details are returned to the submitting system.
- **Who this applies to:** Users and systems submitting Marketplace orders through the API.

OTHER ENHANCEMENTS

STRY0126737 - Quest: allow Blood (BL) Specimen Type for events from Scratch or Pre order

Quest account lookup has been updated to include blood specimen tests when creating events from scratch or from a pre-order. Physicals and BATs continue to be excluded from the list of available services.

- **What is changing:** Blood specimen tests are now available when creating Quest events from scratch or from a pre-order.
- **Who this applies to:** Users creating Quest events from scratch or from a pre-order.

STRY0129895 - Formfox Flex-Add donor receipt delivery selection (Text or Email) to workflow prior to dismissal.

The FormFox Flex workflow has been updated to allow collectors to capture the donor's receipt delivery preference before completing the collection. The selected delivery method and corresponding contact information are stored with the transaction record before the workflow proceeds.

- **What is changing:** Collectors can now select the donor's receipt delivery method (text or email) before completing the FormFox Flex workflow. The selected delivery method and contact information are stored with the transaction record.
- **Who this applies to:** All FormFox Flex users

STRY0132284 - Signature on File Text for Collector Signatures.

The NonDOT Chain of Custody Forms (CCF) donor copy (copy 5) for CRL and Quest have been updated to indicate that the collector's signature and information are retained on file. No changes have been made to the DOT CCF or to copies 1 through 4 of the NonDOT CCF.

- **What is changing:** On Copy 5 (Donor Copy) of the NonDOT CCF, "Signature kept on file" is displayed above the collector signature line and "Information kept on file" is displayed above the printed collector name. No changes have been made to the DOT CCF or copies 1 through 4 of the NonDOT CCF.
- **Who this applies to:** Users printing or viewing the donor copy of a NonDOT Chain of Custody Form for CRL or Quest

STRY0132378 - Display Clinical Specimen Collection Panel(s) on MP and NonMP Authorization Forms

Marketplace and Non-Marketplace authorization forms have been updated to display the panel(s) ordered for clinical specimen collections.

- **What is changing:** Authorization forms now display the panel code and description(s) ordered for a clinical specimen collections.
- **What this applies to:** All marketplace and non-marketplace authorization forms

FIXES

STRY0122569 - NDOT refusals are not receiving a NS prefixed sample id - Created from INC0192884

A fix has been implemented to ensure that NonDOT refusals always receive an NS-prefixed sample ID during the collection process. This resolves an issue that could prevent clinics from printing the Chain of Custody Form (CCF) for the event.

- **What is changing:** A fix is in place so that all NonDOT refusals will now automatically receive an NS-prefixed sample ID during the collection process
- **Who this applies to:** Users working with NonDOT refusals

STRY0127456 - FormFox Chrome Service Issues - Created from INC0202396

A fix has been implemented to improve communication between FormFox and the FormFox Chrome Service following recent browser changes. This addresses issues that prevented some clinics from capturing signatures and printing DOT lab copies in supported browsers.

- **What is changing:** Updates have been made to an iframe attribute to improve compatibility between FormFox and the FormFox Chrome Service in supported browsers.
- **Who this applies to:** Browsers impacted: Chrome/Edge (with and without IE Mode enabled) FFCS version: 1.0.13 (1.0.12 also impacted by LNA changes in chrome)

STRY0131380 - Resolve discrepancy in service codes between NonDOT BAT and DOT Physical Event Captures and their corresponding Digital Workflows

The service codes used by NonDOT BAT and DOT Physical Event Captures have been updated to match the service codes used by their corresponding Digital Workflow services. This resolves the discrepancy between the Event Capture and Digital Workflow service codes.

- **What is changing:** NonDOT BAT Event Capture now uses the same service code as the NonDOT BAT Digital Workflow, and DOT Physical Event Capture now uses the same service code as the DOT Physical Digital Workflow

- **Who this applies to:** API users, Workforce Team